IT Best Practices Audit™

TCS offers a wide range of IT Best Practices Audit content covering 15 subjects and over 2200 topics, including:

1. IT Cost Containment — 84 topics
2. Cloud Computing Readiness — 225 topics
3. Networks — 185 topics
4. Desktops and Printers — 208 topics
5. Storage — 130 topics
6. Microsoft Servers — 191 topics
7. iSeries Servers — 116 topics
8. Web Servers — 119 topics
9. Unix and Linux Servers — 134 topics
10. Database — 115 topics
11. Software Licensing — 24 topics
12. Telephony — 82 topics
13. Data Center — 253 topics
14. IT Leadership and Governance — 185 topics
15. Compliance and Security — 296 topics

Software Licensing Audit Categories and Topics

Category	Audit Topic
Staffing	Name(s) of client resources providing data for this subject
Staffing	Title(s) of client resources providing data for this subject
Staffing	Designation of IT staff member responsible for license management
Staffing	Training of IT staff member responsible for license management
Staffing	Use of experienced legal assistance when necessary
Record keeping	Tracking of all software licenses
Record keeping	Software Purchase records
Record keeping	Audits of organization owned licenses
Record keeping	Determination of installed user owned software
Record Keeping	Use of asset/license management tracking tools (Alloy, CA IT Asset Manager etc.)
Policies	Ability of users to purchase software
Policies	Ability of non power users to install software
Education	IT education on licensing laws and organizational policies
Education	User Education on licensing
Deployment	Use of "imaging" and/or group policy deployment to standardize the software on PC's
Deployment	Use of "imaging" and/or group policy deployment to standardize the software on Servers
Deployment	Use of "imaging" and/or standard configurations to standardize the software on mobile devices (iPhones, Blackberry, etc.)
Deployment	Use of OEM licenses
Deployment	Review of licensing during major changes (re-organizations, downsizing, sale of a division, etc.) or projects
Deployment	Reclamation of licenses from lost machines or assets no longer in use
Deployment	Rights under warranty and support agreements
Deployment	Understanding of the Digital Millennium Copyright Act (DMCA)
Deployment	Central repository for site or corporate/organization licenses
Deployment	Access to software media